**Summary**

Adaptable, Confident, Assertive, Client and Internal facing Technology and Management professional. Experienced in medium to large global organizations managing teams from tens to hundreds of team members. Proven delivery of morale boosting, efficiency creating and cost saving projects across multiple edges in the enterprise. Experience in Financial Services, Insurance, Utilities and Pharmaceutical industries.

**SKILLS**

* Operations management in small, medium and large organizations.
* AWS Cloud
* Solution research and design.
* Windows Server, Linux, MacOS. Exchange Server, Enterprise Vault, SQL Server, Routing, Switching, Vantage, Socialite, Virtualization, IIS, SAN Storage, San Fabric Switching.
* Presentation, Reporting
* MS Office Suite

**EXPERIENCE**

**DOMA Technologies | March 2020 To Present**

Plan, Design and implement cloud based projects on AWS for SLED clients.

**Senior Systems Engineer – Team Lead, Fidelity Investments | March 2019 To March 2020**

Operate as part of an Agile team to design, install and operate epreservation technologies to meet enterprise compliance requirements. Technologies include Enterprise Vault, Vantage, Socialite, Merge 1, Archive Shuttle, MS SQL Server, Discovery Accelerator.

**Senior Systems Engineer – Team Lead, Veritude At Fidelity | April 2014 To March 2019**

Operate as part of an Agile team to design, install and operate epreservation technologies to meet enterprise compliance requirements. Technologies include Enterprise Vault, Vantage, Socialite, Merge 1, Archive Shuttle, MS SQL Server, Discovery Accelerator.

**Operations Manager, DimensionData It Outsourcing (Teamsource) | March 2008 To September 2013**

Manage client expectations and staff activities to deliver superior IT solutions from design to deployment to operation. Create and present monthly reports, facilitate client meetings, solve problems and find more efficient methods of delivery. Coordinate inter department and intercompany activities to efficiently deliver effective services across multiple time zones and international borders

**Senior Systems Engineer / Architect, DimensionData Teamsource | June 2006 To February 2008**

Design, deploy and operate medium and large infrastructures. Solve business problems relating to operational and regulatory requirements across multiple time zones and international borders.

**Senior Infrastructure Analyst, Phase Forward Europe, Berkshire, UK | October 2005 To April 2006**

**Consultant, Knes | October 2004 To September 2005**

**Senior Infrastructure Analyst, Computer Sciences Corporation, UK | January 2004 To September 2004**

**Senior Infrastructure Analyst, The National Grid Company, UK | August 2001 To January 2004**

**Self Employed Consultant | June 1998 To July 2001**

Key Clients - Memtekmmw (Part Of The Siltek Group), Bausch & Lomb, Ae System International, Stockwell Tube & Valve, Sanlam Properties, Man Takraf, Bulkhaul, Database Distribution

**Systems Engineer, ULT | June 1997 To June 1998**

**EDUCATION**

[**AWS Certified Cloud Practitioner (CLF)**](https://www.certmetrics.com/amazon/candidate/cert_progress.aspx?cert=926863)

**[AWS Certified Solutions Architect - Associate (SAA)](https://www.certmetrics.com/amazon/candidate/cert_progress.aspx?cert=940380)**

**AWS CERTIFIED SYSOPS ADMINISTRATOR - ASSOCIATE (SOA)**

**Udacity Nanodegree – Cloud Architect**

**LPI - LE-1: Linux Essentials**

[**Exam AZ-900: Microsoft Azure Fundamentals**](https://www.microsoft.com/en-us/learning/exam-AZ-900.aspx)

**Ritx, Soft Skills Professional CERTIFICATE - MARCH 2019**

Business Communication, Teamwork & Collaboration, Critical Thinking & Problem-Solving, Storytelling in The Workplace, Public Speaking & Visual Presentation.

**Bux, Digital Leadership – 2018- 2019**

Digital Transformation Strategy, Platform Strategy for Business, Leading in the Digital

Age & Business Analytics for Data-Driven Decision Making

**Ritx, Cybersecurity - 2017 - 2018**

Cybersecurity Fundamentals, Computer Forensics, Cybersecurity Risk Management &

Network Security

Safe Scaled Agile Practitioner 2018

Microsoft Certified IT Professional: Enterprise Administrator

Microsoft Certified Technology Specialist: Vista, Server 2008, Exchange 2007

MCSE:SECURITY (Windows 2003) Microsoft Certified Systems Engineer:SECURITY

MCSE (Windows 2003) Microsoft Certified Systems Engineer

MCSA:MESSAGING (Windows 2003) Microsoft Certified Systems administrator:MESSAGING

MCSA:SECURITY (Windows 2003) Microsoft Certified Systems Administrator:SECURITY

MCSA (Windows 2003) Microsoft Certified Systems Administrator

MCSE (Windows NT4) Microsoft Certified Systems Engineer

MCP (Windows 2003) Microsoft Certified Professional

MCP (Windows 2000) Microsoft Certified Professional

MCP (Windows NT4) Microsoft Certified Professional

CCNA (2005) Cisco Certified Network Associate

CCNA (2001) Cisco Certified Network Associate

ACT, ASE (1999 – 2001) Compaq ACT / ASE certification

VMWare VCP (2007) VMWare Certified Professional

CPA (2007) Certified Platespin Analyst

ITIL Foundation v3 (2008) ITIL Foundation Certification v3

ITIL OSA v3 (2010) ITIL OSA Certification v3

ITIL RCV v3 (2011) ITIL RCV Certification v3